

( ) Initial Policy

() Renewal  
( ) 12 months  
( ) 24 months

### SERVICE POLICY

#### Initial Policy:

A two-(2) year Initial Service Policy shall be furnished to the user by the manufacturer or the distributor through the dealer. This policy is included in the original purchase price and shall provide the following:

1. An inspection/service call every 3 months; which includes inspection, adjustment, and servicing of the mechanical and electrical component parts as necessary to ensure proper function.
2. An effluent quality inspection every 3 months; consisting of a visual check for color, turbidity, scum, overflow, and an examination for odors.
3. A sample shall be pulled from the aeration tank every 12 months as described in the "SOLIDS REMOVAL" section to determine if there is an excess of solids in the treatment plant. If the test result determined a need for solids removal, the user will bear the cost and responsibility for doing so.
4. User is responsible for keeping chlorine in the chlorinator. If chlorine test reveals no chlorine, a grab test is required. User will be responsible for cost.
5. If any improper operation is observed which cannot be corrected at that time, the user shall be notified immediately in writing of the conditions and the estimated date of correction.

Violations of warranty include shutting off the electric current to the system for more than twenty-four (24) hours; disconnecting the alarm system; restricting ventilation to the aerator; overloading the system; flooding by external means; insect or ant damage or any other form of unusual abuse or acts of nature.

**THIS POLICY DOES NOT INCLUDE PUMPING  
SLUDGE FROM THE UNIT IF NECESSARY.**

**TOWA / TCEQ Certified Maintenance Company / Provider**

**TWELVE (12) HOUR RESPONSE TIME**

An Annual Renewable Service Policy affording the same coverage as the Initial Policy is available. Consult your dealer for pricing information.

Texas Commission on Environmental Quality Rules require a Service Policy to be in effect for the first two years.

USER: Name Jimmy Winter  
 Address 121 S. C.R. 3186  
 City/State Corsicana TX 75109  
 Phone # 817-929-5307  
 County Navarro

SERVICE BY: RCAC-Rod Pickle  
 P. O. Box 222 (5700 FM 2330)  
 Streetman, TX 75859 (Montalba, TX 75853)  
 (903) 389-8189  
 Lic. #7355 Chms: OSSF H  
 Maintenance Co.-MC-0000422

I agree to abide by the Service Policy as stated above Jimmy Winter Date 2-15-12

Directions below: